

1 June 2020

## CloudCall Group plc

("CloudCall", the "Company" or the "Group")

### Result of AGM

CloudCall (AIM: CALL), the integrated communications company that provides unified communications and contact centre software that integrates with Customer Relationship Management ("CRM") platforms, announces that at its Annual General Meeting held earlier today at Overtown Farm, Woodman Lane, Cowan Bridge, Carnforth, Lancashire, LA6 2HT, all the resolutions set out in the Notice of AGM were passed by the requisite majority. Each of the resolutions put to the AGM was voted on by way of a poll. The results of the poll for each resolution were as follows:

<b>Resolution</b> <i>* indicates Special Resolution</i>	<b>For</b> <b>(No. of shares)</b>	<b>For</b> <b>(%)</b>	<b>Against</b> <b>(No. of shares)</b>	<b>Against</b> <b>(%)</b>	<b>Votes Withheld</b> <b>(No. of shares)</b>	<b>Total issued. share capital instructed (%)</b>
<b>1. To receive the Annual Report and Accounts.</b>	18,810,673	100.00%	0	0.00%	438	48.53%
<b>2. To re-elect Gary Browning as a Director.</b>	18,810,673	100.00%	0	0.00%	438	48.53%
<b>3. To re-appoint RSM UK Audit LLP as auditors of the Company.</b>	18,810,673	100.00%	0	0.00%	438	48.53%
<b>4. To authorise the Directors to allot ordinary shares*</b>	18,810,340	99.99%	333	0.01%	438	48.53%
<b>5. To disapply statutory pre-emption rights*</b>	18,810,673	100.00%	0	0.00%	438	48.53%

Notes:

1. All resolutions were passed.
2. Proxy appointments which gave discretion to the Chairman of the AGM have been included in the "For" total for the appropriate resolution.
3. Votes "For" and "Against" any resolution are expressed as a percentage of votes validly cast for that resolution.
4. A "Vote withheld" is not a vote in law and is not counted in the calculation of the percentage of shares voted "For" or "Against" any resolution nor in the calculation of the proportion of "Total issued share capital instructed" for any resolution.
5. The number of shares in issue at 6:00 p.m. on 29 May 2020 was 38,764,055 (the "Share Capital") and at that time, the Company did not hold any Ordinary shares in treasury.
6. The proportion of "Total issued share capital instructed" for any resolution is the total of votes validly cast for that resolution (i.e. the total votes "For" and "Against" that resolution) expressed as a percentage of the Share Capital.
7. The full text of the resolutions passed at the AGM can be found in the Notice of Annual General Meeting which is available on the Company's website at [www.cloudcall.com/investor](http://www.cloudcall.com/investor).

**For further information, please contact:**

**CloudCall Group plc**

Tel: +44 (0)20 3587 7188

Simon Cleaver, Chief Executive Officer

Paul Williams, Chief Financial Officer

**Canaccord Genuity Limited**

Tel: +44 (0)20 7523 8000

Simon Bridges

Richard Andrews

**About CloudCall Group Plc**

CloudCall is a software and integrated communications business that has developed and provides a suite of cloud-based software and communications products and services. CloudCall's products and services are aimed at enabling organisations to leverage their customer data to enable more effective communications and improve performance.

The CloudCall suite of software products allows companies to fully integrate telephony, messaging and contact centre capabilities into their existing customer relationship management (CRM) software, enabling communications to be made, recorded, logged and categorised from within the CRM system with detailed activity reporting and powerful business intelligence capable of being easily generated.

At the end of December 2019, the Company had approximately 160 staff based in Leicester and London (UK), Boston (US), Minsk (BYO) with over 42,000 end-users relying on CloudCall technology to power their communications.